

INTERNATIONAL ROAMING ZONES

Prime Telecom provides customers with a simplified pricing structure for International Roaming, by grouping countries into 5 simple price zones.

Identify the zone of the destination country in the table below and then refer to the International Roaming Rate table for the indicative charges applicable for that zone.

Note: Some countries have specific handset requirements for certain services. Some are listed below but we recommend you check the requirements yourself before you travel.

International Roaming Country Zones				
Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
Bangladesh	Botswana	Algeria	Anguilla	Afghanistan
Cyprus	Curacao & Bonaire	Austria	Antigua & Barbuda [^]	Albania
Isle of Man	East Timor	Bahrain	Aruba	Argentina [^]
Macau	Finland	Brunei	Barbados	Armenia
Norway	Georgia	Costa Rica	Belgium	Azerbaijan
	Ghana	Denmark	Bermuda [^]	Belarus
	Greece	El Salvador †	Bolivia [^]	Belize [^]
	Malaysia	Faroe Islands	Bosnia Herzegovina	Bhutan
	Oman	Fiji	Brazil	Cameroon
	Pakistan	France	Bulgaria	Chile [^]
	Singapore	Gibraltar	Cambodia	China
	South Africa	Guam &	Canada [^] §	Croatia
	Taiwan	The Northern Marianas [^]	Cayman Is.	Czech Republic
	Thailand	Hong Kong	Colombia [^]	Dominican Republic [^]
	Vietnam	Iceland	Cook Islands	Egypt
		Iran	Germany	Estonia
		Japan‡	Grenada	Ethiopia*
		Jersey	Guatemala	French Guiana
		Jordan	Guernsey	Guinea
		Korea (South)‡	Guinea Bissau	India
		Laos	Guyana	International
		Lebanon	Haiti	Airspace
		Liberia	Hungary	- AeroMobile
		Liechtenstein	Indonesia	Israel
		Luxembourg	Iraq	Ivory Coast
		Mauritania*	Ireland	Kazakhstan

		Monaco	Italy	Kenya
		Nauru	Jamaica	Kuwait
		Netherlands	Kyrgyzstan	Latvia
		New Caledonia	Macedonia	Lithuania
		New Zealand	Malawi	Madagascar
		Nigeria	Maritime	Maldives
		Puerto Rico [^]	Mauritius	Malta
		Seychelles	Mozambique	Mexico [^]
		Slovak Republic	Namibia	Mongolia
		Sudan	Nepal	Morocco
		Switzerland	Papua New Guinea	Panama [†]
		Tonga	Palestine	Peru [^]
		UK	Paraguay [^]	Portugal
		Uganda	Philippines	Qatar
		Uruguay	Poland	Reunion Islands
		USA [^] §	Samoa	Romania
		US Virgin Is [^]	San Marino	Russia
		Vanuatu	Senegal	Saudi Arabia
		Yemen	Slovenia	Serbia & Montenegro
			Solomon Islands	Sri Lanka
			Spain	Tajikistan
			St. Lucia	Tanzania
			St Kitts & Nevis	Turkey
			St. Vincent	Ukraine
			Sweden	Uzbekistan
			Syria	Zimbabwe
			Tahiti	
			Trinidad	
			Tunisia	
			Turks & Caicos	
			U.A.E	
			Vatican City	
			Venezuela ^{^†}	
			Zambia	

[^] Requires a GSM 1900MHz compatible (tri-band) handset

[†] Requires a GSM 850MHz compatible (quad-band) handset

[‡] Requires a W-CDMA (3G) compatible handset

[§] Requires a 3G 850/1900 handset for 3G Roaming

* SMS services not currently available here

- In the vast majority of countries you should be able to utilise SMS and incoming and outgoing phone calls however Prime Telecom makes no guarantee regarding the quality and availability of coverage or any services (e.g. SMS, GPRS/3G Data) on overseas networks, whilst using International Roaming.
- Some overseas networks may not offer the same services that are available with your mobile service in Australia (e.g. web browsing) therefore you may not have access to all functions your mobile phone is capable of.
- Data Roaming requires a mobile phone that is compatible for GPRS/3G Data use on the overseas network.
- To make and receive Video Calls, both the calling and receiving parties require a 3G compatible mobile phone and must be located in a 3G coverage area on an overseas network that supports video calling. Video calling must also be activated on your mobile service with your local provider before you leave Australia.
- Some networks may operate on a frequency that is not compatible with your current handset and you may therefore need to source an alternative handset./ Some handsets may not be supported by all networks.
- For countries where International Roaming is not available, users may need to source a domestic mobile service (with a new mobile service number) from within the applicable country.