



## Australian Consumer Law

### Cancellation notice – Unsolicited consumer agreement

#### Right to cancel this agreement within 10 business day cooling-off period

You have a right to cancel this agreement without any reason within 10 business days from and including the day after you signed or received this agreement.

#### Extended right to cancel this agreement

If the supplier has not complied with the law in relation to unsolicited consumer agreements, you also have a right to cancel this agreement by contacting the supplier, either orally or in writing.

**Refer to the information attached to this agreement.** You may have up to 6 months to cancel this agreement in certain circumstances.

To cancel this agreement in writing, complete this notice and **send it to the supplier.**

Alternatively, write a letter or send an email to the supplier.

### Supplier details *(to be completed by the supplier)*

Name: Prime Telecom  
 Address: PO Box 856  
 North Sydney 2059  
 Email Address: contact@primetelecom.com.au  
 Phone: 1300884901  
 Fax Number: 0294604179

Details of goods or services supplied under the agreement: \_\_\_\_\_

Cost of goods and service: \_\_\_\_\_

Date of agreement: \_\_\_\_\_

Transaction number if any: \_\_\_\_\_

### Consumer details

Name of consumer: \_\_\_\_\_

Business Name: \_\_\_\_\_

Consumer's Address: \_\_\_\_\_

Consumer ACN/ABN: \_\_\_\_\_

### I WISH TO CANCEL THIS AGREEMENT

Signed by the consumer: .....

Date: \_\_\_\_\_

**Note:** You must either return to the supplier any goods supplied under the agreement or arrange for the goods to be collected.