



# Account Application Form

P: 1300 884 901 F: 02 9460 4179

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SP CODE:	Batch Ref:	Sales/Agent:
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## Part 1ST: Account Details

Trading Name:	ABN:
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Proprietors Full Name: Mr/Mrs/Ms/Dr:
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DOB: (DD:MM:YY) <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	Drivers Licence:
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Address:
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Suburb:	State:	Post Code: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
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## Part 2ST: Services Requested

Fixed Line: Full Service: <input type="checkbox"/> Preselect Only: <input type="checkbox"/>	Mobile GSM: <input type="checkbox"/> <input type="checkbox"/>
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DSL Services: ADSL: <input type="checkbox"/> SDSL: <input type="checkbox"/>	Suburb: Domain Name: <input type="text"/> Email: <input type="text"/>
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## Part 3ST: Security & Direct Debit Authority

Security Option:	Prepay: <input type="checkbox"/>	Bank A/c Direct Debit: <input type="checkbox"/>	Credit Card Direct Debit: <input type="checkbox"/>	Credit Card Guarantee: <input type="checkbox"/>
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## Part 4ST: Billing Delivery Option

Billing Option: Paper Bill * Fee applies: <input type="checkbox"/>	Paper Summary: <input type="checkbox"/>	Email PDF: <input type="checkbox"/>	Web Access: <input type="checkbox"/>	P/Word: <input type="text"/>
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## Part 5ST: Declaration

By signing this form I confirm I am authorised and agree to the terms and conditions in this contract an apply to Prime Telecom Australia Pty Ltd (44 161 488 491) to supply my telecommunications services "services" as selected on this account application and acknowledge that::

- a) Prime Telecom Australia Pty Ltd will provide these services subject to the selected network carrier/s/provider/s "provider/s" accepting the application based on geographical and technical availability.
- b) The customer will indemnify Prime Telecom Australia Pty Ltd from all liability arising from any service disruption; cancellation of service and suspension of service for any reason.
- c) Prime Telecom Australia Pty Ltd will provide the service/s based on the pricing plan and customers configuration as detailed in the technical specification annexure/s attached to this agreement.
- d) I authorise Prime Telecom Australia Pty Ltd to conduct a credit check to assess the credit worthiness of my application
- e) Prime Telecom Australia Pty Ltd will treat all confidential details as require under the Privacy Act.
- f) Prime Pty Ltd, Credit Company and the provider/s may exchange your account information under this agreement.
- g) The service will be provided subject to the provisions of Prime Telecom Australia Pty Ltd "client terms and conditions".
- h) I acknowledge I am responsible for all charges from my current provider up to the point at which the transfer to Prime Telecom Australia Pty Ltd takes place.
- i) I declare I am not bound by any contract with my current provider and I am responsible for any exit charges from them
- j) I agree to be bound by the "client terms and conditions and Prime Telecoms Standard Form of Agreement ", which form part of this application posted on the Prime Telecom website and can be viewed at [www.primetelecom.com.au/customer-terms.html](http://www.primetelecom.com.au/customer-terms.html)
- k) Where the service is activated and terminated in a part billing period, charges may apply on a pro rata basis.
- l) I acknowledge that should I wish to move my services away from Prime Telecom Australia Pty Ltd it is my responsibility to action the churn to another provider
- m) I further acknowledge I remain responsible for any charges by Prime Telecom Australia Pty Ltd until the churning provider has migrated my service to them

I/we certify that the information supplied is true and correct:

Name:
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Signature:	Date: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
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## Part 6ST: Supplementary Annexure

Annexure: Fixed Line TAF: <input type="checkbox"/> Mobile: <input type="checkbox"/> DSL: <input type="checkbox"/> Inbound: <input type="checkbox"/> Direct Debit: <input type="checkbox"/> Current Billing: <input type="checkbox"/>
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# Fixed Transfer Authority Form

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SP CODE:	Sales/Agent:
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### Part 7: Service Number Details

Line Number	Description	Line Number	Description
( )		( )	
( )		( )	
( )		( )	
( )		( )	
( )		( )	
( )		( )	
( )		( )	
( )		( )	
( )		( )	
( )		( )	
( )		( )	

### Part 8: Service Type

### Part 9: Current Carrier/Service Provider/s

Current Preselect Provider:	Current Full Service Provider:
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### Part 10: Authorisation

I confirm I am authorised for and on behalf of the account name listed on this Transfer Authority Form to transfer the services listed to Prime Telecom Pty Ltd and I have read and understood the following transfer conditions:

- a) I confirm the numbers listed are correct
- b) The Fixed Line service number(s) will be transferred with their current status (e.g. call barring, line hunt and exchange based call diverts)
- c) The Fixed Line service number(s) will remain active with my current telephone company until the transfer is effective.
- d) I will contact my current telephone company in relation to providing service and any faults until the transfer is effective.
- e) I acknowledge that I may surrender all incentives and benefits with my current telephone company (e.g. discount plans, charity concessions etc).
- f) I authorise Prime Telecom Australia to request my current telephone company to release my services.
- g) I understand I will be responsible to my current telephone company for any charges which are incurred and billed up to the date the transfer is effective
- h) I understand it is my responsibility to check the terms and conditions of any *pre-existing* contracts, which relate to the landline, mobile and internet services you are transferring to us today.

I/we certify that the information supplied is true and correct:

Name:	
Signature:	Date: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

### Part 11: Account Details

Account Name:	Account Number:
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# Mobile Transfer Authority Form

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SP CODE:

Sales/Agent:

**Part 1: Service Number Details**

PORT	NEW	MOBILE NUMBER: Please enter the words "New Service" if a new activation	IDD	ROAM	GPRS	WAP	M/BANK	MMS	Mobile Handset Type: Required for 3G setup	Requested Port Date:
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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**Part 2: Current Carrier/Service Provider**

Current Mobile Carrier/Provider:

Current Providers Account No:

**Part 3: SP Tariff**

SP Tariff Name:

SP Tariff Code:

**Part 4: Authorisation**

I confirm I am authorised for and on behalf of the account name listed on this Mobile Activation and Port authority form to activate the mobile phone services listed to Prime Telecom Pty Ltd and I have read and understand the following transfer conditions:

- a) I confirm the numbers listed are correct
- b) The Mobile service number(s) will not be transferred with their current features (e.g. IDD, roaming, voicemail and call divers etc)
- c) I agree to setup my new voicemail service before I can receive voice messages
- d) The Mobile service number(s) will remain active with my current provider until the port transfer is effective.
- e) I will contact my current provider in relation to providing service and any network faults until the port transfer is effective.
- f) I acknowledge that I may surrender all incentives and benefits with my current provide (e.g. discount plans, handset subsidy and charity concessions etc).
- g) I authorise Prime Telecom Australia to request my current provider to release my services.
- h) I understand I will be responsible to my current provider for any charges which are incurred and billed up to the date the port transfer is effective
- i) There will be a \$40 charge per month if the sim card is not activated within the first month

Name:

Signature:

Date:

**Part 11: Account Details**

Account Name:

Account Number: